

# Croner's Business Support Helpline

Whether you require a guiding hand or a second opinion, **Croner's Business Support Helpline** offers you immediate, unlimited access by telephone to expert tailored advice.

The helpline is available between 9am and 5pm Monday to Friday (excluding public holidays). There is no limit to the number or length of calls you can make.

## Areas of advice:\*

- Employment and personnel
- Health & Safety
- Tax and VAT
- Payroll
- Commercial and contract law
- Landlord and tenant issues
- Company law
- Consumer protection and licencing
- Copyright and patents

\*This service does not extend to written advice and document drafting. Also, in view of the Money Laundering Regulations 2003, the Commercial Legal Helpline Team does not give advice on: Trusts; Detailed company formation and planning advice; Land and property issues.

**“** We offer the Business Support Helpline exclusively to members as part of their subscription. Many of our members couldn't afford to buy advice line support themselves.

*It is therefore extremely important to them to be able to access it through us.* **”**

**Charlie Nettle**  
North East Chamber of Commerce

**“** Many of our members are SMEs and do not have their own health & safety manager. With Croner's Business Support Helpline though, they get expert advice on health and safety, employment law or legal matters whenever they need it.

*As a trade organisation, we regard it as an essential part of our offer to members: it is integral to their membership.* **”**

**Ian Philpott**, Hire Association Europe



Call **0844 561 8133** for instant access to our expert telephone service

Please contact your association for your scheme number

Croner, part of the global Wolters Kluwer Group, is a leading provider of in-depth information, advice and practical support on legal compliance in employment and health & safety for businesses.

### **Croner services include:**

- Health and safety policy implementation
- Risk assessments
- Instant telephone advice 24/7
- Employment tribunal representation
- Legal expenses insurance
- Training packages
- Up to date online information
- Management software

**Please contact us for more information on how Croner can help you.**

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**Don't put business problems on hold....**

