

CODE OF PRACTICE



1. Member Companies/Individuals of the MIA have committed themselves to maintain a high standard of quality and service to purchasers of motorsport products and services.
2. In achieving membership of the Association they have had to meet the required standards of experience, proficiency and commercial competence. As members they are bound by the regulations of this Code of Practice, which are intended to maintain a high and improving standard of performance.
3. Purchasers of goods and services from Member Companies/Individuals who feel that the Member Company/Individual in question has fallen below that standard, may submit details to the Association. Member Companies/Individuals who are shown to persist in practices which the MIA find unacceptable, or fail to maintain proper standards of quality and performance, will be liable to expulsion from membership.
4. The MIA maintains a Mediation Panel, which can assist in the settlement of disputes between its Members Companies/Individuals and their clients. This Mediation Service is normally restricted to the technical, rather than the contractual, aspect of the dispute. Any costs are met equally by both parties to the dispute.
5. Member Companies/Individuals may elect to submit details of disputes, in which they are involved, to this Panel and by so doing commit themselves to being bound by its findings.
6. A dissatisfied purchaser, who cannot resolve a dispute with a Member, may submit details to the Panel, which will invite the Member Company/Individual also to submit details. The Panel will consider all circumstances, make recommendations, and take action as appropriate to resolve the dispute.
7. Enquiries and submissions should be directed in the first instance to the Secretary of the Mediation Panel, The Motorsport Industry Association, Federation House, Stoneleigh Park, Warwickshire CV8 2RF.
8. To qualify for membership of the MIA, Companies/Individuals must meet the membership criteria and agree to the Code of Practice.
9. Member Companies/Individuals readily endorse and affirm their responsibility to their clients under current legislation.

We hereby confirm that we have read and understood the above Code of Practice and agree to abide by it.

Printed Name:.....Signature.....
Director/Proprietor (Please delete as appropriate)

Company:.....Date.....

Data Protection Act

Occasionally, the MIA will send you information that we think you may find relevant including invitations to events. If you do not wish to receive this information please tick this box:

The MIA will publish your contact details on its web site to help market and promote you/your company. If you do not wish to feature on the MIA web site please tick this box

There may also be occasions when your information is passed to third parties. If you do not wish your details to be used in this way please tick this box